

CITY OF CHICAGO - MAYOR'S OFFICE
(La Oficina de El Alcalde en la Ciudad de Chicago)

City Services – Non-Emergency: Dial 311

- People with Disabilities (59 years & younger)
 - 312-744-6673, 312-746-5773
- Chicago Department for Senior Services -
 - 312-744-4016
- Chicago Department of Health - 312-747-9884
- Domestic Violence Helpline - 877-863-6338
- HEATWAVE Cooling Centers - 311
- COLDWEATHER Warming Centers - 311
- Health & Sanitation Complaints - 311

GENERAL INFORMATION
(Informacion General)

- IL Dept. of Human Services Helpline -
 - 800-843-6154
- IL Dept. of Human Services (Public Aid) -
 - 312-793-4131
- IL Division of Mental Health - 312-814-3784
- Guardianship & Advocacy Commission -
 - 312-793-5900
- IL Dept of Public Health -
 - Complaints (Nursing Home, ICF, Hospitals & SOF) - 800-252-4343
- IL Dept. of Human Services Client Assistance Program - 800-641-3929
- Social Security Information - 800-772-1213
- Howard Brown Health Center (HIV/AIDS) -
 - 773-388-1600
- Human Rights Authority - 708-338-7506
- IL Dept of Aging -
 - Elder Abuse/Neglect Hotline: 866-800-1409
 - Senior helpline: 800-252-8966

MENTAL HEALTH SERVICES
(Servicios de Emergencia de Salud Mental)

In the event of a potential mental health crisis: dial 911 and ask for a “C.I.T.” officer

- Heartland Health Outreach - 773-751-4125 (Mental Health and Addictions Services for Homeless Adults) -M-F, 8am-5pm
- Lutheran Social Services - 773-282-7800 M-Th: 9am-9pm, F: 9am-5pm
- Circle Family Care - 773-276-1200 1633 N. Hamlin - M-F, 8am-5:30pm
- Community Mental Health Council - 773-734-4033, 8704 S. Constance M: 8am-7pm, Tu & Th: 8am-6pm, W & F 8am-5pm
- Community Counseling Centers of Chicago - 773-769-0205 (24/h crisis line) - 4740 N. Clark (adults & children, walk ins) 2542 W. North, 773-365-7277, (under 18)
- Trilogy - 773-508-6100, 1400 W. Greenleaf, 8:00am-4:30pm (Rogers Park residents)
- Sarah's Circle - 773-728-1991, free counseling for women only, call for an appointment

HOMELESS SERVICES
(Servicios/Hogares para los Desamparados)

If homeless adults require substance abuse or mental health services, see those sections

- Thresholds Mobile Assessment Unit - Call Toll Free 877-725-0572 for an onsite mental health assessment M-F, 8:30am to 4:30pm
- Northwestern Memorial Hospital Satellite Clinic - 312-926-8300, 30 W. Chicago, 3rd fl
 - Psychiatric services by appointment only
 - M 11am - 4pm, Tu 12-4pm, W closed, Th 9am-4pm, F 11am-4pm

- Heartland Health Outreach - 773-275-2586 - (medical care, non-emergency)
 - 1015 W. Lawrence, no insurance needed
 - Open 7:30am-4:30pm M, Tu, Th, F & 9:30am-4:30pm W
- Salvation Army Evangeline Booth Lodge
 - 800 W. Lawrence, 773-275-9383
- The Night Ministry - ages 14-20
 - Call Toll Free 877-286-2523
 - West Town - 1110 N. Noble, 773-506-4100
 - Lakeview - 3262 N. Clark, 773-506-3120 (pregnant teens)
- **Men Only:**
 - Northside Housing Uptown Interim Program 773-564-9093, 941 W. Lawrence
 - Epworth Warming Center
 - Winter Only - 941 W. Lawrence
 - Sign up 8am-8:30am 7 days a week
 - Breakthrough Urban Ministries
 - 402 N. St. Louis, 773-346-1785
 - Day Support 9am-3pm M-F
 - 30 bed non-emergency shelter
- **Women Only:**
 - Breakthrough Urban Ministries
 - 3330 W. Carroll, 773-722-0179
 - Day Support 9am-3pm M-F
 - 30 bed non-emergency shelter
 - Sarah's Circle - 4750 N. Sheridan, #220
 - 773-728-1991 x300
 - Drop-in 9am-3:30pm M-F
 - Call or stop by for information about interim housing program
 - Deborah's Place - 1532 N. Sedgwick
 - Dolores' Safe Haven - 312-944-8810
 - Transitional housing - 312-944-8669
 - Waiting list for apts. - 312-944-8830

CRISIS SERVICES (Servicios de Crisis)

- State's Attorney (Certificate of Commitment)
 - 312-603-8600
- Child Abuse or Neglect Hotline (DCFS)
 - 800-252-2873 or 1-800-25ABUSE, 24hrs
- Community Counseling Centers of Chicago
 - 773-769-0205 (24/hr crisis line)
- North Shore University Health System
 - 847-570-2500 (leave name for call back, 24/hr crisis line)
- Northwestern Hospital
 - 312-926-8100 (24/hr crisis line)
- Trilog clients: 800-322-8400 (24/hr crisis line)

SUBSTANCE ABUSE SERVICES (Servicios de Abuso de Sustancias)

- Lutheran Social Services - 773-275-7962
 - 5517 N. Kenmore, 773-275-7962 (detox & non-medical, call for availability)
- Haymarket - 312-226-7984
 - 120 N. Sangamon, 24/7detox/medical/social
- Bobby Wright Community Mental Health
 - 773-722-7900, 9 S. Kedzie, 9-5, M-F
- Salvation Army Recovery House (residential)
 - 312-421-5753, 1515 W. Monroe
 - Walk-ins starting at 7am
 - for appointments call 8am-3pm

HOSPITALS (Hospitales)

- Loyola University Medical Center (Maywood, IL): 708-216-9000
- Northwestern Memorial Hospital: 312-926-2000
- University of Chicago: 773-702-1000
- University of Illinois at Chicago: 312-355-4000
- Rush University Medical Center: 312-942-5000

LEGAL ASSISTANCE (Asistencia Legal)

- If arrested by Chicago Police, call: First Defense Legal Aid – 24/hr legal hotline 800-LAW-REP4 (800-529-7374)
- Cook County State's Attorney (Certificate of Commitment): 312-603-8600
- Chicago Bar Association (Lawyer Referral Service): 312-554-2001
- ADA (Employment Problems): 800-514-0301
- Mandel Legal Clinic (Mental Health or Post-Conviction only): 773-702-9611

**NAMI OF GREATER CHICAGO HAS MANY
MORE RESOURCES AVAILABLE
312-563-0445**

**PARA MAS INFORMACION
POR FAVOR LLAME AL 312-563-0445**

THIS INFORMATION IS ALSO
AVAILABLE ONLINE:
www.namigc.org

RESOURCE CARD

**FOR HOMELESS,
SUBSTANCE ABUSE, AND
CRISIS/MENTAL HEALTH SERVICES
IN CHICAGO**

**TARJETA de RECURSOS de
La Alianza Nacional de
Enfermedades Mentales**

Compiled by:
NAMI of Greater Chicago
The Alliance on Mental Illness
1536 West Chicago Avenue
Chicago, IL 60642
312-563-0445
10 AM to 5 PM
www.namigc.org

Providing Information, Referrals, Support for
Patients/Consumers & Families, and
Education about Serious Mental Illness

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